



Frequently Asked Questions

> **Do all optical outlets sell the same spectacle lenses?**



No. Advances in modern technology have allowed the introduction of new spectacle lens designs which offer better vision. At Watton Street Optical we choose value lenses based on their ability to best enhance your sight.

> **If I want new prescription lenses fitted to my existing pair of glasses, do I have to without them for a week?**

No. This is not the case at Watton Street Optical. New lenses can be fitted onsite within 1 hour.

> **Do I have to purchase my spectacles where my private health fund directs ?**

No. It is your decision where to have your eyes tested and where to purchase your spectacles or contact lenses. We can direct bill your private health fund with the HICAPS system.

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